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Exam : **ACP-420**

Title : Atlassian Managing Jira
Projects for Cloud

Version : DEMO

1.How can agents efficiently use the feature to share articles as comments with customers?

- A. By copying and pasting the URL
- B. By using the 'Share as comment' feature
- C. By emailing the link separately
- D. By asking customers to search the help center

Answer: B

2.What is the main benefit of grouping customers into organizations?

- A. Easier global permissions management
- B. It automatically assigns them to all projects
- C. Simplifies communication and management of permissions
- D. None; it's merely for sorting purposes

Answer: C

3.Which of the following is not a part of managing project roles?

- A. Assigning users to roles
- B. Creating new roles at the project level
- C. Managing role permissions
- D. Setting up global permissions

Answer: D

4.What is a key difference between internal and external comments?

- A. Internal comments can be seen by all users
- B. External comments are visible only to project admins
- C. Internal comments are only visible to team members within your organization
- D. There is no difference

Answer: C

5.What is an effective strategy for setting up notifications for team members?

- A. Enable all notifications for transparency
- B. Customize notifications based on role and project involvement
- C. Disable all notifications to avoid distraction
- D. Only enable notifications for project leads

Answer: B