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Exam : **HP0-264**

Title : Servicing HP Monochrome
LaserJet Printers, High-End

Version : DEMO

1.How do you perform an engine test on the LaserJet 9000?

- A.press and hold "CANCEL JOB" while powering the printer on
- B.perform service test
- C.press engine test button
- D.select engine test from the Control Panel

Correct:C

2.On the LJ8XXX, the engine test can only be performed from which tray?

- A.1
- B.2
- C.3
- D.4

Correct:C

3.When printing from a Windows-based application, the paper source is specified on the LJ8XXX by the _____.

- A.print job
- B.print control panel
- C.amount of paper in the tray
- D.tray 1 settings

Correct:A

4.Toner smears on a LaserJet 9000 series printer. Which do you do first?

- A.clean the inside of the printer or use the cleaning page
- B.replace the print cartridge
- C.print a few more pages to see if the problem corrects itself
- D.verify the fuser setting for the media used

Correct:C

5.On the LJ8XXX what must be removed first before the fusing assembly can be removed?

- A.Diverter Assembly
- B.Duplex Assembly
- C.Face up Bin
- D.Delivery Assembly

Correct:B